# Table of Contents

## Chapter 1 ~ What You Need to Know

- Welcome to RezNet .............................................. 4
- RezNet's Support Philosophy ........................................ 4
- Having Trouble with Your Wireless? .......................... 4
- Western Technology Services ..................................... 4
- The RezNet Hotline .............................................. 5
- RezNet Conditions of Use .......................................... 6
- Copyright Law & File Sharing ...................................... 6
- **Turn Off The Wireless On Your Printer!** ...................... 7
- **Wireless Routers - Please Don't Use Them!** ................. 7
- Game Consoles & Online Gaming .................................. 7
- **Additional Device Registration (Wired)** ....................... 7
- Finding Your MAC Address .......................................... 8

## Chapter 2 ~ Connecting to RezNet

- Two Ways to Connect .............................................. 12
- What Do I Need? ................................................... 12
- Wired: Check Your Physical Settings! ......................... 13
- **Macintosh OS X** .................................................... 14
  - Wireless ..................................................................... 14
  - Wired ....................................................................... 15
- **Windows 10, 8, and 7** ............................................. 16
  - Wireless ..................................................................... 16
  - Wired ....................................................................... 20
- Register Your Computer! ............................................. 20
- Android Phones & Tablets ............................................ 26
- Blackberry Phones ...................................................... 27
- iPhones & iPads ......................................................... 28
- How to Forget and Re-add a Network ......................... 30
- Join Next Year's Team .................................................. 30

**Join Next Year's Team** .................................................. Inside Back Cover
Chapter 1: What You Need to Know
Welcome to RezNet!

RezNet welcomes you to campus and thanks you for being a part of our service. RezNet is Western’s preferred Internet Service Provider for all Western University, Huron University College, and Brescia University College residences. We are managed by the Division of Housing and Ancillary Services in collaboration with Western Technology Services (WTS). The primary purpose of the RezNet service is to support the academic mission of the University by providing convenient access to online academic resources.

RezNet’s Support Philosophy

RezNet’s support philosophy is “students helping students”, which is why the RezNet team is primarily composed of fellow University students. Each member of the team is friendly, approachable, and has been trained to troubleshoot a wide range of computer and networking related issues. There are no charges associated with hotline and in-room services provided by RezNet staff.

If you have wonderful customer service and want to improve your technical skills, apply to work with us! For more information see the Inside Back Cover.

Having Trouble with Your Wireless?

Our wireless service is the best connection for your phone, tablet, or casual laptop use. If you are completing academic quizzes or financial transactions, we strongly encourage you to use our high-speed wired connection instead.

When you are using our wireless service, there are a few things you can do to optimize your wireless connection:

• Ensure your device(s) are configured properly for RezNet’s wireless service by following the instructions in Chapter 2
• Eliminate other sources of wireless interference by turning off competing wireless devices in your room or suite.
  o Competing devices include: wireless printers, routers, wireless game controllers, Bluetooth devices, wireless speakers, wireless headsets etc.
• Speak with your neighbors about turning off devices that interfere with your connection especially their wireless printers and routers.
• Call the RezNet Hotline at 519-661-4225! We would be happy to troubleshoot your wireless connection.

Western Technology Services

The Western Technology Services (WTS) Help Desk is an excellent resource for students. The Help Desk offers malware and virus removal for personal student computers. If you suspect your computer is infected with malware or viruses, you can bring it to the WTS Help Desk located on the first floor of the Support Services building. If you are visiting the WTS Help Desk you must stay with your computer for your entire visit. WTS is not able to take your computer to work on and have you return later.

For more information, you can reach the WTS Help Desk by phone at 519-661-3800 or online at uwo.ca/its.
The RezNet Hotline

If you are experiencing problems connecting to RezNet and are unable to find a solution in this handbook, please call the RezNet Hotline. The RezNet Hotline is staffed by students who also provide in-room support throughout the year. If a phone call to the RezNet Hotline does not solve your problem, a visit from one of our staff members may be required.

The RezNet Hotline phone number is:

519-661-4225

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<tr>
<th>Move-in Days - Sunday, September 3rd and Monday, September 4th</th>
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<th>Orientation Week - Tuesday, September 5th to Friday, September 8th</th>
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<th>Sunday, September 10th to Wednesday, April 11th, 2018</th>
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<td>Sunday</td>
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<td>Monday to Thursday</td>
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<td>Friday</td>
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During exams, please refer to the RezNet website for Hotline dates and times.

Holiday Closures

The RezNet Hotline will be closed during the following holidays:

- **Thanksgiving:** October 8th, 2017 and October 9th, 2017
- **Fall Study Break:** October 10th, 2017 to October 13th, 2017
- **Winter Holiday:** December 22nd, 2017 to January 6th, 2018
- **Reading Week:** February 19th, 2018 to February 23rd, 2018
- **Easter Holiday:** March 30th, 2018
RezNet Conditions of Use

As a condition of the activation of the RezNet service, RezNet subscribers are required to adhere to Western's Computing, Technology, & Information Resources policy. As well, RezNet subscribers are responsible for all network traffic originating from my port and/or computer, including user activity, regardless of:

a. Whether or not the subscriber generates it,
b. Whether or not the subscriber know what they are doing,
c. Whether or not the subscriber realized that they have violated any specific policies

RezNet subscribers will not use computing resources, particularly electronic mail, web servers, and/or bulletin boards, to send harassing, obscene, or fraudulent messages. RezNet subscribers will observe all University regulations regarding computing resources, including policies established by the Division of Housing and Ancillary Services. Western's Acceptable Use Agreement must be reviewed and signed prior to obtaining access to university computing resources, including RezNet.

Western's Computing, Technology, & Information Resources policy can be found at: www.uwo.ca/univsec/pdf/policies_procedures/section1/mapp113.pdf

The use of Western's computing resources is a privilege, available if you honour the requirements and obligations set out in the Western's Computing, Technology, & Information Resources policy. Violators of these policies are subject to the full range of University disciplinary procedures. Sanctions include the temporary or permanent loss of access privileges, financial restitution, termination of your Residence Contract, expulsion from the University, and/or legal sanctions.

Copyright Law & File Sharing

It is expected that users of Western network services (including RezNet) will respect intellectual property and not participate in the use, reproduction, storage, or distribution of copyrighted material without the written permission of the copyright holder. It is your responsibility to practice safe and legal file sharing and to respect all copyright laws.

Each year, a number of copyright infringement complaints are received from copyright holders and their agents. These notices come from organizations that search the internet on behalf of the copyright holders. Your activity online is not anonymous or untraceable, rather much of your internet activity is logged. These logs, combined with a copyright complaint, can confirm and/or implicate you in illegal activity. If Western receives a copyright infringement complaint, it will be forwarded to your Western email account for you to deal with appropriately.

If you receive a copyright infringement complaint, please take note of the following information:

a) Western University has not given your identity to the complainant and as such they very likely do not know who you are
b) You are under no legal obligation to respond to or pay any presented “settlement offer”. Any such offers are not legally binding and are not a part of Canadian copyright law. Only a legal court can impose any ruling.
c) Unless you contact the complainant directly or respond to a “settlement offer”, likely the only way for them to identify you is through a court order.

Information on the Canadian Copyright Act can be found at: laws-lois.justice.gc.ca/eng/acts/C-42/. Please take the appropriate steps to address this complaint and ensure that all identified copyrighted material is removed from the offending device. As well as being liable for any criminal and civil court sanctions related to copyright offences, you can be subject to University disciplinary procedures. Sanctions can include the temporary or permanent loss of RezNet access privileges, termination of your residence contract and expulsion from the University.
Turn Off The Wireless On Your Printer!

University Residences are densely populated buildings with the most prolific users of wireless technology imaginable. Wireless printers, although used for only a few minutes each week, broadcast their interfering signals 24 hours a day, 7 days a week! The symptoms of this interference include a slow network connection, network drops and weak, inconsistent or no signal strength. Please help yourself and your neighbors above, below, and on your floor by turning off the wireless features on your printer.

RezNet staff are more than happy to visit you to turn off these features for you, and in return they will give you a free printer cable! We thank you in advance for your cooperation in order to improve wireless service in residence.

Wireless Routers - Please Don’t Use Them!

Similar to wireless printers, wireless routers broadcast their interfering signals continuously. Please do not plug a router into the RezNet port in your room. If you have more than one wired network device you would like to use, give RezNet a call. RezNet already provides wireless access within residence, so we can solve your issue without the expense of a router nor the interference it will cause to your residence community.

Please note that wireless routers can also create security risks to the owner and the users of the router. Again we thank you in advance for your cooperation to ensure better wireless service for all fellow students in your residence community!

Game Consoles & Online Gaming

It is possible to configure most game consoles to work on the RezNet wired network. To connect a game console you must have a primary laptop connected to the wired network first, and then submit an Additional Device Form through reznet.uwo.ca for your game console. Handheld gaming devices such as the Nintendo 3DS, the Nintendo Switch or the Sony PSP are incompatible with the University’s wireless service. If you have questions regarding connecting your game console to RezNet, please contact the RezNet Hotline at 519-661-4225.

We make every effort to ensure that academically related resources perform efficiently on the RezNet wired network. In addition, we wish to maintain a high level of satisfaction with online gaming. If you are experiencing online gaming latency, please notify reznet.gaming@uwo.ca. Although we cannot guarantee optimal game performance, we will attempt to resolve online game issues where possible.

Additional Device Registration (Wired)

You may have an additional wired network device which you wish to use with RezNet such as a second computer, PS4, or Xbox One. In order to register this additional device you will be required to provide the MAC Address (also known as Physical Address) of the computer or console.

Please register a primary laptop before registering an additional device.

Please note that you cannot register phones, tablets, and other devices that do not connect directly into the port in your wall.

Game consoles must be registered and connected via Ethernet cable as they are unable to connect to our wireless network.

The following page includes instructions on how to find the MAC address of your game console.
Finding Your MAC Address

Play Station 4:
1. On the main menu, select Settings
2. Select Network
3. Select View Connection Status

The MAC Address will be displayed on the screen next to MAC Address (LAN Cable)

Play Station 3:
1. In Network Settings, go to Internet Connection Settings and select Custom setup
2. Select Wired Connection
3. For Operation Mode of Network Device, select Auto-detect
4. For IP Address Setting, select Automatic
5. For Set DHCP Host Name, select Do Not Set
6. For DNS Setting, Select Automatic
7. For MTU, select Automatic
8. For Proxy Server, select Do Not Use
9. Disable UPnP
10. Press X to save your settings
11. When asked to test connection, Press O to return to the Network Settings Menu
12. In Network Settings, go to Settings and Connection Status List

The MAC address will be displayed on the list.

Xbox One:
1. Press the Menu button on the controller
2. Select Settings
3. Select Network
4. Select Advanced Settings

The MAC Address will be displayed on the right hand side of the screen next to Wired MAC.
Xbox 360:
1. Navigate to the System area of the Xbox Dashboard.
2. Select Network Settings.
3. Select Edit Settings.
4. Select Additional Settings.
5. Select Advanced Settings.

The MAC address will be displayed toward the bottom of this page where it says Wired MAC Address.

Windows Computers:
1. Press the Windows Start Key to open the Start Screen
2. Type cmd and press enter to launch Command Prompt
3. Type ipconfig/all into the Command Prompt

Under Ethernet Adapter Local Area Connection, locate the Wired MAC Address listed as Physical Address.

Mac Computers:
1. Select System Preferences from the Apple menu
2. Select Network
3. Select Advanced
4. Select Hardware

The MAC Address will be displayed on the list.
Chapter 2:
Connecting to RezNet
Two Ways to Connect

RezNet subscribers have two ways to connect to the internet in residence. Subscribers can connect their laptops, game consoles, and other wired devices to our wired network. Other devices such as smart phones and tablets can only connect to our additional wireless network. Please note that routers are prohibited. The following items are the requirements for connecting to either of our services.

What Do I Need?

A Computer, Tablet, or Smart Phone

Nearly any computer, tablet, or smart phone can connect to RezNet’s wireless and/or wired service! RezNet provides full technical support for:

(a) Macintosh OS X 10.12 (Sierra), 10.11 (El Capitan), 10.10 (Yosemite), 10.9 (Mavericks), 10.8 (Mountain Lion)
(b) Windows 10, 8, and 7
(c) Android Phones & Tablets
(d) Blackberry Phones
(e) iPhones & iPads

Please note that other smart phones and tablets may not be supported by RezNet Staff, but can connect to RezNet’s wireless service.

Distributions of the Linux operating system are not supported by RezNet staff. Machines running the Linux operating system will still be able to connect to RezNet’s services.

In order to connect to RezNet’s wireless service (WesternRezNet), your computer, tablet, or smart phone must have:
(a) All operating system critical updates
(b) Up-to-date anti-virus software configured to update automatically on a daily basis
(c) A wireless network adapter capable of supporting G and/or N network(s)
(d) Your Western username and password (these are the same credentials used for the student center)

In order to connect to RezNet’s wired service, your computer must have:
(a) All operating system critical updates
(b) Up-to-date anti-virus software configured to update automatically on a daily basis
(c) An ethernet port or external ethernet adapter
(d) An ethernet cable (also known as a network cable)

If you require assistance connecting a computer, tablet, or smart phone not listed above please call the RezNet Hotline at 519-661-4225.

To get started please refer to instructions for your device on the following pages.
Connecting to RezNet

Wired: Check Your Physical Settings!

Port

To connect to RezNet's wired service, you must connect your ethernet cable to the RezNet port (located on the wall of your residence room) and the ethernet port in your computer. If your RezNet port has been physically damaged, please call the RezNet Hotline and a staff member will arrange to visit your room and verify the damage. Once port damage is confirmed, we will dispatch a repair technician to your room.

Cable

Ensure that your cable is an ethernet cable. A telephone cable will not allow you to connect to RezNet. Please ensure that there are no noticeable breaks in the cable. If you have an ethernet cable that is longer than needed, be sure to wrap the cable with a twist tie to avoid any safety hazards.

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<tr>
<th>11mm</th>
<th>Ethernet</th>
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<tbody>
<tr>
<td>7mm</td>
<td>Phone</td>
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In order to connect to our wired network your device must have an ethernet port. Many popular laptops do not have an ethernet port, so you may require an adapter to connect. If you are unsure whether your device has an ethernet port, don’t hesitate to call the RezNet Hotline at 519-661-4225.
Connecting to RezNet

Macintosh OS X
Version 10.8 and above
Configuration for Our Wireless Service

a) Click on the Wireless Network symbol on the top right of your screen
b) Click Turn Wi-Fi On
c) Click on WesternRezNet
d) In the new window enter the following:
   Username: your Western username
   Password: your Western password
e) Click Join
f) If you are unable to join the network, please navigate to page 30 of the handbook for further troubleshooting instructions on how to forget and re-add a network
Macintosh OS X
Configuration for Our Wired Service

The following instructions explain how to configure your computer’s settings to allow you to access RezNet with OS X versions 10.12 (Sierra), 10.11 (El Capitan), 10.10 (Yosemite), 10.9 (Mavericks), and 10.8 (Mountain Lion).

In order to connect to RezNet’s primary wired service you will need a external ethernet adapter such as the Apple USB/Thunderbolt Ethernet Adapter.

a) From the Apple Menu or the dock, select System Preferences and click the Network icon.

b) Select Location: Automatic from the menu.

c) Ensure Ethernet is selected from the list on the left.

d) Select: Using DHCP from the Configure IPv4 drop down menu.

e) Click the Advanced button.

f) Under the TCP/IP tab: Ensure Using DHCP is selected in the Configure IPv4 menu.

g) Under the TCP/IP tab: Ensure Automatically is selected in the Configure IPv6 menu.

h) Under the AppleTalk tab: Uncheck Make AppleTalk Active.

Note: If AppleTalk menu item is not present, skip this step.

i) Under the Proxies tab, uncheck all check boxes.

j) Click OK.

Proceed to page 23 to register your computer.
a) In the desktop interface, right click on the **Wireless Icon** and select **Open Network and Sharing Center**

b) Select **Set up a connection or network**

c) Click **Manually connect to a wireless network**

d) Click **Next**
e) Enter the following information:
Network name: **WesternRezNet**
Security type: **WPA2-Enterprise**
Encryption Type: **AES**
f) Click **Next**
g) Click **Change connection settings**. This will open the network properties window. If you are unable to **Change connection settings**, please forget **WesternRezNet**. The instructions can be found on pages 30. After, please return to step a) on page 16.
h) In the **Security tab**, under **Choose a network authentication method**, select **Settings**
i) From the **Protect EAP Properties**’ window, check mark: **Verify this server’s identity by validating the certificate**

Check mark: **Connect to these servers**

Enter: *.uwo.ca

Check mark the following items:

- Thawte Premium Server CA
- Thawte Premium Server CA
- Thawte Primary Root CA

j) Under **Select Authentication Method**:

Click **Configure**

k) In the **EAP MSCHAPv2** Window:

Uncheck: **Automatically use my windows logon name and password (and domain if any).**

l) Click **OK** twice to return to **WesternRezNet Wireless Network Properties**

m) Click **Advanced Settings**
n) Check mark: Specify Authentication mode and select User authentication from the drop-down menu below.

o) Click OK twice to return to the Desktop.

You will now have to enter your credentials.

Please refer to the left hand side of this page for images of the Windows 10, 8, and 7 log in screens.

You must complete the instructions below to finish the configuration, and connect to our wireless service.

Windows 10

Please use the following steps for Windows 7, 8, and 10.

p) Select WesternRezNet

q) Click Connect

r) Enter the following information:
   - User name: your Western username
   - Password: your Western password

s) Click OK

You may see a Windows Security Alert. Click Connect.

Windows 8

You should now be connected to WesternRezNet. To test your connection, open a web browser and connect to a website.

Windows 7
Windows 10, 8, and 7
Configuration for Our Wired Service

a) In the desktop interface, right click on the Wireless Icon and select Network and Sharing Center

b) Click on Change Adapter Settings

c) In the Network connections window, right-click on the Ethernet icon (Windows 8 and 10)/Local Area Connection (Windows 7) and choose Properties

If you do not see the Ethernet icon, you may need to install drivers for your network card. If you experience difficulties, please call the RezNet Hotline at 519-661-4225.
d) Uncheck the following:

File and Printer Sharing for Microsoft Networks
Microsoft Network Adapter Multiplexor Protocol
Microsoft LLDP Protocol Driver
Link Layer topology Discovery Mapper I/O Driver
Link Layer topology Discovery Responder
Internet Protocol Version 6 (TCP/IPv6)

c) Select Internet Protocol Version 4 (TCP/IPv4) in the Local Area Connection Properties window and click Properties

d) In the General tab:

Verify that Obtain an IP address automatically is selected
Verify that Obtain DNS server address automatically is selected

g) Click on the Advanced button

h) In the DNS tab, uncheck Register this connection’s address in DNS
Connecting to RezNet

j) In the WINS tab:
   Uncheck **Enable LMHOSTs Lookup**
   Select the option **Disable NetBIOS over TCP/IP**
   Click **OK** to exit the **Advanced TCP/IP**, then **OK** again

j) Navigate to **Network and Sharing Center**
k) Select **Internet Options**
l) In the Internet Properties Tab, select the **Connections** tab. Ensure **Never dial a connection is selected**. The click **LAN settings**. If Never dial a connection is not present, proceed to step m)
m) Uncheck **Automatically detect settings**. Ensure nothing else is checked
n) Click **OK**

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Proceed to page 23 to register your computer.
Register Your Computer

Before you can obtain access to the campus network and the Internet via RezNet, you must register your computer. This procedure requires a web browser. You will also need your Western username and password.

a) Ensure that your computer is disconnected from any wireless network.

b) Plug one end of your ethernet cable into your computer and the other end into the RezNet port on the wall. Be sure not to use a telephone cable (See page 13).

c) Start your web browser.

d) Your browser should automatically go to the registration page. If not, type registerme.uwo.ca into the address bar and press Enter. If the registration page does not appear, then your network configuration may be incorrect. In this case, please call the RezNet Hotline at 519-661-4225.

e) The registration page will be displayed. Read the instructions carefully.

f) Enter your Western username and password and click on the Begin Registration button.
g) The **Security Preparation Confirmation** page should appear. You must ensure that your computer has up-to-date anti-virus software installed, and current operating system updates. You must also agree to adhere to RezNet’s bandwidth guidelines.

Check the check boxes on this page and click **Accept** if your computer meets these requirements. Users who fail to keep their computer secure may be quarantined from the RezNet network without notice.
h) On the next page of the registration process, enter your computer’s serial number and choose your operating system from the drop-down menu. This information is optional but can be used to identify your computer in the case of loss or theft. Click Register.

![Register your Computer - page 2](image)

Please enter the Serial Number of your computer. This can be used to help identify your computer if it is lost or stolen. Select the Operating System of your computer if known. If you do not want to register this computer click the cancel button.

Next, press the Register button (once only, the process can take up to 2 minutes). If you do not wish to continue the registration process, press the Cancel button.

If you have any problems, contact the ITS Help Desk at 661-3800 (ext.83800 on campus).

i) **Restart** your computer.

j) Open your web browser and connect to a website.

If you experience any difficulties, call the RezNet Hotline at 519-661-4225.

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To register an additional wired device (e.g. a PS4, Xbox One, or a second computer) to the RezNet wired network, you will need to send in an Additional Device Registration Form under the Getting Started menu item on our website at reznet.uwo.ca
Connecting to RezNet

Android Phones & Tablets
Configuration for Our Wireless Service

a) Open **Settings** and navigate to **Connections**

b) Navigate to **Wi-Fi**, and ensure that Wi-Fi is turned on

c) Select **WesternRezNet**

d) Log-in using your **Western** username and password

! You should now be connected. If **WesternRezNet** is not listed please proceed to steps e) through h).

e) Select **Add Wi-Fi Network**

f) Fill out the required field as follows:

   - **Network SSID**: **WesternRezNet**
   - **Security**: **802.1x EAP**
   - **EAP Method**: **PEAP**
   - **Phase 2 Authentication**: **MSCHAPV2**
   - **CA Certificate**: **do not validate**
   - **User Certificate**: **unspecified**
   - **Identity**: your **Western** username
   - **Anonymous Identity**: **blank**
   - **Password**: your **Western** password

g) Select **Connect**

h) Open your web browser and connect to a website
Blackberry Phones
Configuration for Our Wireless Service

a) Open **Settings** or **Setup**

b) Select **Network and Connections**

c) Select **Wi-Fi**

d) Select **WesternRezNet**

e) Enter the following information:
   - Username: your **Western** username
   - Password: your **Western** password

f) Press **Connect**

g) Open your web browser and connect to a website
**iPhones & iPads**

Configuration for Our Wireless Service

a) Tap **Settings**

b) Tap **Wi-Fi**

c) Tap **Other...**

d) Tap **Security**

e) Tap **WPA2 Enterprise**
Connecting to RezNet

f) Enter the following by tapping on each line of information:

- **Network Name:** WesternRezNet
- **Security:** leave as WPA2 Enterprise
- **Username:** your Western username
- **Password:** your Western password

g) Tap Trust

h) There should now be a check mark next to WesternRezNet network

As well, the **Wireless Connection** symbol should appear to the top left of your device’s screen

These indicate that your wireless connection should now be active. Please check the connection by opening a browser
How to Forget and Re-add a Wireless Network

Forgetting and re-adding a wireless network can be a useful troubleshooting step. If you are unable to connect after following the operating system/device specific instructions on the preceding pages, please forget and re-add WesternRezNet as a wireless network by following the instructions below.

Macintosh Computer:

Follow the instruction bellow to Forget the Network:

1. Click on the Wireless Network Symbol on the top right of your screen
2. Click Network Preferences
3. Click Advanced
4. Click the Wi-Fi tab
5. Select WesternRezNet
6. Click the minus (-) button
7. Click Okay

Follow the instruction bellow to re-add the network:

1. Click on the Wireless Network Symbol on the top right of your screen
2. Select Join Other Network
3. Enter the following information:
   - Network name: WesternRezNet
   - Security: WPA2 Enterprise
   - Username: your Western username
   - Password: your Western password
4. Select Join

You have now joined WesternRezNet, please try connecting to a web browser. If you are still having trouble connecting to the network, please call the RezNet hotline at 519-661-4225.

Windows 10:

Follow the instruction bellow to Forget the Network:

1. Click on the Network Icon in the lower, right-hand corner of your screen
2. Select Network Settings
3. Select Manage Wi-Fi Settings
4. Under Manage Known Networks, select WesternRezNet
5. Select Forget

You have now forgotten WesternRezNet, please return to page 16 and complete the wireless steps from the beginning. If you are still having trouble connecting to the network, please call the RezNet hotline at 519-661-4225.
Windows 8:

Follow the instruction bellow to Forget the Network:

1. Open **PC Settings**, and select **Network**
2. In the **Connections Section**, select **Wi-Fi** and then select **Manage Known Networks**
3. Click **WesternRezNet**
4. Select **Forget**

You have now forgotten WesternRezNet, please return to page 16 and complete the wireless steps from the beginning. If you are still having trouble connecting to the network, please call the RezNet hotline at 519-661-4225.

Windows 7:

Follow the instruction bellow to Forget the Network:

1. In the desktop interface, right-click on the **Wireless Icon** and Select **Open Network and Sharing Center**
2. In the **Tasks Pane**, select **Manage Known Networks**
3. Right-click **WesternRezNet** and select **Remove Network**

You have now forgotten WesternRezNet, please return to page 16 and complete the wireless steps from the beginning. If you are still having trouble connecting to the network, please call the RezNet hotline at 519-661-4225.

Android Phone:

Follow the instructions below to Forget the Network:

1. Go to **Settings**, and navigate to **Connections**
2. Select **Wi-Fi**
3. Select **Advanced**, and then navigate to **Manage Networks**
4. Hold **WesternRezNet** and select **Forget the Network**
5. Now return to the list of **Networks**, located under **Wi-Fi**, and select **WesternRezNet**. You may now enter your Western username and password

If you are still having trouble connecting to the network, please call the RezNet hotline at 519-661-4225.

iPhone/ iPad:

Follow the instructions below to Forget the Network:

1. Go to **Settings**, and then to **Wi-Fi**
2. Navigate to **WesternRezNet** and click the i on the right-hand side of the screen
3. Select **Forget this Network**
4. Return to **Wi-Fi**, and select **WesternRezNet**. You may now enter your Western username and password

If you are still having trouble connecting to the network, please call the RezNet hotline at 519-661-4225.
Notes